

Buckinghamshire PCT Provider Development

SERVICE REDESIGN FRAMEWORK

PRODUCED BY
Emma Parry, July 2007

Reference Workstream	Key Objective/Purpose	Progress Milestones	Timescale	Lead Service Manager/Redesign
<p><i>W1. Integrated Teams (Adult community care).</i></p>	<ul style="list-style-type: none"> • Implement Integrated Team approach, promoting patient-focused care. • Capacity analysis. • Integrated Team structure. • Alignment with other service to promote whole system approach. 	<ul style="list-style-type: none"> • Saigei Project / workstream complete • Implementation plan. • Resource / workforce planning – capacity analysis. • Process mapping workshops, including stakeholders (after key appointments) <p>Saigei</p> <ul style="list-style-type: none"> • Workshop with BHT • Formal Link with Social Care – Kerry Stevens • Data analysis from SPA. 	<p>April 2007 complete</p> <p>May 2007 complete July 2007</p> <p>August/September 2007</p> <p>July 2007</p> <p>Ongoing</p> <p>October 2007</p>	<p>Anna Selby Rosan Rowland Kate Cox Emma Parry</p> <p>Contact: 01296 310039</p> <p>Stakeholder involvement:</p>
<p><i>W1a. Sub workstream, proposal development of Community Discharge Facilitator role.</i></p>	<ul style="list-style-type: none"> • Support early appropriate effective discharge from BHT Community Services • Prevention of inappropriate readmission 	<ul style="list-style-type: none"> • Align objectives with unscheduled care commissioning intention. • Complete outline proposal / Business Case. • Meeting with commissioning to establish service 	<p>June 2007</p> <p>July 2007</p> <p>September 2007</p>	<p>Emma Parry Contact: 01296 310039</p> <p>Stuart Townsend Contact: 01296 310039</p>

		<ul style="list-style-type: none"> specification Supporting Data analysis PEC approval for funding. 		Stakeholders – to be agreed
<p>W2. <i>Buckinghamshire Diabetes Service</i></p> <p>W21. <i>Structured Diabetes Education Programme</i></p> <p>W22. <i>Insulin initiation / intensification programme</i></p>	<ul style="list-style-type: none"> Seamless care across primary / secondary interface for all. Deliver sustainable countywide SDE programme that support self-management initiatives in community. Supports national initiative regarding self-management. Deliver sustainable community based insulin initiation/intensification Programme. 	<ul style="list-style-type: none"> Business Case complete. PEC approval. Contract agreement. Appropriate substantive staff. Commencement of programme. Review / audit. Business Case and PID complete. PEC approval. Contractual agreements finalised. Appointment of substantive staff. Commencement of service 	<p>May 2007</p> <p>August 2007</p> <p>September 2007</p> <p>Ongoing July 2007</p> <p>Aug/Sept 2007</p> <p>September 2007</p>	<p>Emma Parry Contact: 01296 310039</p> <p>Louise Meakes:</p> <p>Stakeholder involvement: PPI report Diabetes Network PEC Collaborative</p>
W4. <i>Countywide IV Service –</i>	<ul style="list-style-type: none"> Deliver primary care / community based sustainable 	<ul style="list-style-type: none"> Align objective with commissioning 		Emma Parry 01296 504431

<p><i>management of severe soft tissue infections</i></p>	<p>service that manages SSTI in appropriate place.</p> <ul style="list-style-type: none"> • Clinically effective / risk managed process and delivery 	<p>intentions.</p> <ul style="list-style-type: none"> • Review and audit data from SPA. • Complete PID / Business Care / Implementation Plan. • PBC collaborative • PEC approval for funding / contract. • Implementation plan commenced. 	<p>Ongoing / October 2007</p> <p>July 2007</p> <p>September 2007</p> <p>To be agreed.</p>	<p>Marie Coward IV Specialist Lead</p>
<p><i>W5. Development of countywide neuro rehabilitation service</i></p>	<ul style="list-style-type: none"> • Support the implementation of the NSF LTC framework. 	<ul style="list-style-type: none"> • Appointment of key posts • Development of LIT • Work with Saegei and BHT • Implementation of workstreams • Development of working groups for implementation of workstreams 	<p>September 2007</p> <ul style="list-style-type: none"> • December 2007 • September 2007 <p>December 2007</p> <p>December/Jan 2008</p>	<p>Dallas Pounds</p> <p>John Pimm</p> <p>Andy Tyerman</p> <p>Stakeholder involvement</p>
<p><i>W6. Introduction of single catheter system across different service providers in Buckinghamshire.</i></p>	<ul style="list-style-type: none"> • Best Value. • Enable best procurement opportunity. • Ensure consistency in system management. • Ensure best practice / quality of patient care. 	<ul style="list-style-type: none"> • Initial meetings with procurement / clinical staff. • Initial agreement regarding principle / quality / risk management 	<p>June 2007</p> <p>July 2007</p>	<p>Bob Chevin</p> <p>Emma Parry</p> <p>Gail Tucker</p>

		<ul style="list-style-type: none"> • Catheter system review and agreement. • Chosen produce to meet quality. • Project implementation plan for consideration with appropriate cost savings 		Stakeholder involvement: BCC procurement PPI
<p>W7.</p> <p><i>Implementation of equitable Tier 2 psychology across Buckinghamshire deliver in line with commissioning objectives prevention agenda. – Proposal to be developed</i></p>	<ul style="list-style-type: none"> • Build on existing good practice. • Equitable countywide service. • High quality service provider. • Meets the prevention agenda NSF/ Every Child Matters. 	<ul style="list-style-type: none"> • Initial strategy planning meetings. • Align service objectives with commissioning intentions. • Produce evidence based on outline proposal with clear PIs and outcomes. • Further discussion with commissioners regarding service specification. 	<p>June 2007 (ongoing)</p> <p>August 2007</p> <p>August 2007</p>	<p>Elaine Coleridge-Smith</p> <p>Ann Rowland</p> <p>Stakeholder involvement:</p> <p>To be agreed.</p>
		* Full review of current		

<p><i>W8 development of community hospitals</i></p>	<ul style="list-style-type: none"> • Develop capability and maximises capacity in service provision • Develops equitable service provision across the county • Align objectives with key commissioning intentions • Builds on existing good practice at local and national level 	<p>service provision complete</p> <ul style="list-style-type: none"> • Benchmarking of service against other areas • Align development needs of service with key commissioning intention from analysis of data set and audit provided by Single Point of Access • Develop PID • Process mapping workshops with staff /stakeholders • Implementation plan commenced 	<p>June 2007</p> <p>July 2007</p> <p>July 2007 ongoing</p> <p>August 2007</p> <p>September 2007</p> <p>October 2007 ongoing</p>	<p>Stuart Townsend Contact 01296 310039</p> <p>Meg Wilson Contact 01296 310000</p> <p>Emma Parry contact 07825 099696</p> <p>Stakeholder involvement:</p> <p>Commissioners Staff side BCC PPI</p>
---	--	---	---	---

<p><i>W9 Paediatric therapy service countywide development</i></p>	<ul style="list-style-type: none"> • Ensure high quality equitable countywide services across Buckinghamshire • Meets National/NSF drivers • Builds on existing good practice 	<ul style="list-style-type: none"> • Key staff appointed • Commissioning priorities outlined and agreed • Initial planning meeting in place • Staff workshops to support outcomes • Programme of development and education and training agreed • Liaison with PPI 	<p>July 2007</p> <p>August 2007</p> <p>August 2007</p> <p>September 2007</p> <p>October 2007</p>	<p>Elizabeth Geldard Contact 01296 310000</p> <p>Emma Parry 07825 099696</p> <p>Stakeholder involvement</p> <p>To be agreed</p>
<p><i>W10 Out of Nursing Nursing</i></p>	<ul style="list-style-type: none"> • Reprovision of overnight nursing service ensuring best value • Countywide high quality equitable service meeting patient need • • 	<ul style="list-style-type: none"> • capacity analysis • initial staff consultation • Reference group meetings established • Proposals written for Board/PEC approval • Staff consultation commenced • Commenced negotiations with potential alternative providers 	<p>Nov 2006</p> <p>Nov 2006</p> <p>Nov 2006</p> <p>March 2007</p> <p>April 2006</p>	<p>Gail Tucker</p> <p>01296 504322</p> <p>Stuart Townsend 01296 310080</p>

<p>Proposal Transfer of TWOC service from</p>	<ul style="list-style-type: none"> • Support demand management agenda • Best use of community resources • Best value for money 	<ul style="list-style-type: none"> • Staff consultation ended and HR processes in situ • Service redesign agreed with new provider • Service transfer to new provider • Service specification received from commissioning • Proposal reviewed/ revised • Costings complete • Agreement of PEC for funding 	<p>Intital discussions Dec 2006 – ongoing</p> <p>July 2007</p> <p>July 2007</p> <p>August 2007</p> <p>July 07</p> <p>August 07</p>	<p>Stakeholders involved</p> <p>Commissioning PPI Staff side GP collaboratives HR</p> <p>Meg Wilson 01296 310000 Emma Parry 01296 508727</p>
---	---	--	---	---

acute to community setting (part of the urology workstream)	<ul style="list-style-type: none"> • Best care for patients 	<ul style="list-style-type: none"> • Recruitment/setting up service/full implementation plan • Commence service 	<p>October 07 October 07 November/December 07 January 08</p>	
Reconfiguration of Heart failure pathway	<ul style="list-style-type: none"> • Support demand management agenda • Best care for patient 	<ul style="list-style-type: none"> • Service specification agreed at PEC • Business case/proposal reviewed with costings • Implementation plan • Clinic space • Redesign roles • Equipment review • Information reporting • Recruitment/staffing skill mix 	<p>July/August 07 September 07 October – January 07</p>	<p>Gail Tucker/Meg Wilson 01296 310000 Emma Parry 01296 508727</p>
	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • 		

